

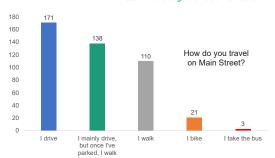
## TOWN of BRANFORD, CT | Main Street Reconstruction

## **SURVEY RESULTS**

## WHO WE'VE HEARD FROM

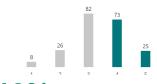
233 respondents

residents. employees. commuters. shoppers. business owners. dog walkers. church goers. festival lovers. garden club members.



## TRAVEL EXPERIENCE

How would you describe your current travel experience on Main Street? Rate 1 as poor and 5 as excellent.



46% Of respondents rated their experience as good or excellent

35% Of respondents rated their experience as average

## TRENDING THOUGHTS

Traffic is congested

Parking adequacy is a spilt

Current construction has created poor roadway conditions and is disruptive

Pedestrain safety can be improved

## WHAT DO YOU LIKE?

**Atmosphere and Aesthetics** 

beautiful historic pretty
small town feel
quaint new england

#### It's a Place to Gather



## WHAT DO YOU DISLIKE?

Traffic



#### Poor Pedestrian Safety



### Town Green



## Small Businesses



## Parking



## **Business Diversity**

The passion for small businesses on Main Street is strong. It was great to hear this feedback from our community but expanding the diversity of businesses on Main Street is out of the scope of this project.

## **OTHER COMMENTS**

"Overall the sidewalks and roads are great for walking. It is a great street to live on."

"I love the wonderful feeling of community, the beauty and the old-time charm."

"Parking is difficult. Traffic drives too fast for a narrow roadway that should be more pedestrian-friendly."

"The Branford green and Main Street are already very nice but can be improved even more with better site lines and lighting."

"I think expanded outdoor dining opportunities would be great addition to town."

"Improve the intersection of 3 streets that meet Main Street in front of Congregational church. Reverse flow of traffic on Town Hall Drive to be a safer exit"

"Basically the downtown is fine and works well for me as a driver and a walker. It is not great if you are on a bike. You might think to add complete streets -- some kind of bike lane (and remove some of the parking). A few simple changes could make the downtown much more attractive, greener and more friendly. Keep up the good work planting trees!"

"Don't take away the small town feeling

"Let's take advantage of a necessary project to make downtown shine. The condition of downtown reflects well on Branford as a place people want to live and invest in. A pretty downtown will attract more diversity in businesses and help restaurants. This project will be an inconvenience better tolerated if there's an attractive and pleasant outcome. Quality of town life is more important than ever we've all learned."

## **REACTION TO RESULTS**

Summary of Survey Results and Public Comments will be provided on project webpage

## Branford, CT Main Street Reconstruction Survey

## Summary of Survey Results and Public Comments

## Introduction

Main Street was reconstructed in the early 1990s and the roadway elements have reached the end of their useful life. Abandoned trolley tracks, utility cuts, age, and local drainage issues have led to an accelerated deterioration of Main Street, requiring a full-depth reconstruction. The new construction will occur from South Main Street (Rte. 146) to around Chestnut Street, and within the existing roadway width from curb to curb not including the sidewalks. However, ADA accessibility and other improvements to the sidewalks and crosswalks will be updated where necessary. The reconstruction project design and construction has been approved by South Central Regional Council of Governments (SCRCOG) for Local Transportation Capital Improvement Program (LoTCIP) funding. As part of the outreach and engagement approach, the project team shared an online survey to collect public feedback. Key information related to the results of this survey are summarized below:

- The survey was accessible on the Microsoft Forms website from June 24, 2021 July 9, 2021.
- The survey was shared and promoted through the following means:
  - Posted on the News & Announcements section of the <u>Town webpage</u> and on the <u>project</u> webpage
  - Shared through social media on the Town of Branford Facebook page
  - Advertised through a flyer that included QR codes and URL links
- The survey received 233 responses.
- 104 respondents opted-in to receive project updates
- Voluntarily provided demographic data about respondents included:
  - o 95% of respondents live in Branford
  - o 52% of respondents were 55 or older

The following summary provides an overview of the survey responses, along with key findings and recommendations for using this information.

## Summary of Multiple-Choice Responses

How do you use Main Street? Check all that apply.

- More than half of respondents (53%) shop at stores and/or frequent restaurants on Main Street
- Roughly a third of respondents (34%) commute through Main Street
- The remaining respondents work, live, or have another connection to Main Street



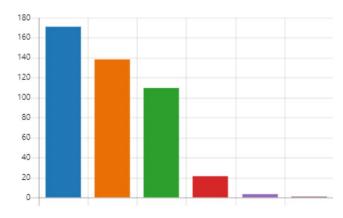




## How do you travel on Main Street? Check all that apply.

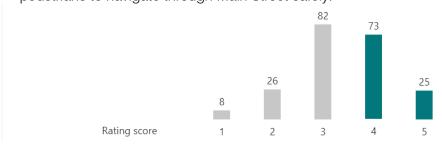
- The top three modes of travel on Main Street included driving (73%); driving, parking, and walking around (59%); and walking (47%).
- The remaining modes of transportation including biking (9%), taking the bus (1%), and other modes (0.4%).





How would you describe your current travel experience on Main Street? Rate 1 as poor and 5 as excellent. Please explain your experience.

- Nearly half of respondents (46%) rated their experience between 4-5
- Participants elaborated on their response to describe their experiences with conditions related to traffic, parking, crosswalks, pedestrians, and cyclists. Some respondents felt that parking was adequate and navigation was manageable, while other respondents felt that traffic was too heavy, parking was inadequate, sight lines were limited, and it was difficult for cyclists and pedstrians to navigate through Main Street safely.



When you come to Main Street to visit, how long do you typically stay?

- Nearly half of respondents (49%) stay between 1-2 hours.
- A third of respondents (33%) stay less than 1 hour.

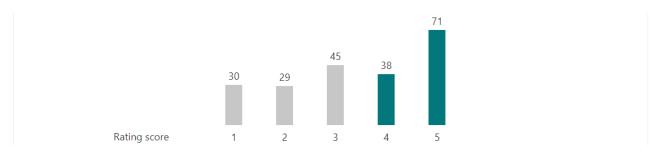
Less than an hour	76
An hour or more, but less tha	113
2 hours or more, but less than	24
3 hours or more, but less than	5
More than 4 hours	12





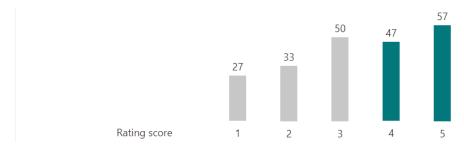
Do you think crosswalk improvements are needed on Main Street? Consider a rating of 1 as not at all and 5 as very necessary.

• Half of respondents (51%) chose a rating between 4-5. In fact, nearly a third of respondents (30%) felt that crosswalk improvements are "very necessary."



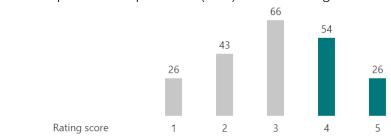
Do you think sightline improvements (ability to view oncoming traffic or pedestrians) are needed on Main Street? Consider a rating of 1 as not at all and 5 as very necessary.

 Nearly half of respondents (49%) chose a rating between 4-5. In fact, nearly a quarter of respondents (24%) felt that sightline improvements are "very necessary."



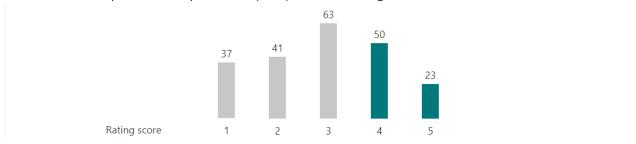
Do you think parking is adequate on Main Street? Consider a rating of 1 as not at all and 5 as very adequate.

- More than a third of respondents (37%) chose a rating between 4-5
- More than a quarter of respondents (28%) chose a rating of 3



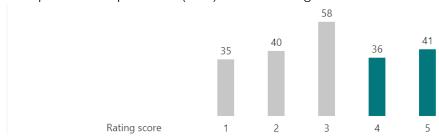
Do you think signage improvements (wayfinding or directional signs for key locations or amenities) are needed on Main Street? Consider a rating of 1 as not at all and 5 as very necessary.

- More than a third of respondents (34%) chose a rating between 4-5
- More than a quarter of respondents (27%) chose a rating of 3



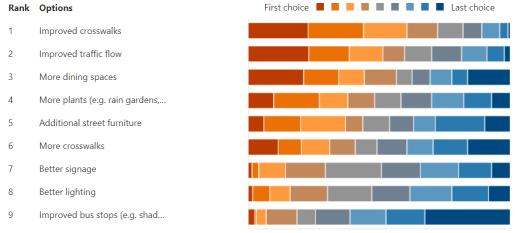
Do you think traffic signalization improvements (such as vehicular and pedestrian timing) are needed on Main Street? Consider a rating of 1 as not at all and 5 as very necessary.

- More than a third of respondents (37%) chose a rating between 4-5
- A quarter of respondents (25%) chose a rating of 3



## How would you rank the following possible improvements to Main Street?

- The highest priority improvements included improved crosswalks, improved traffic flow, and more dining spaces
- Moderate priority improvements included more plants, additional street furniture, and more crosswalks
- Lower priority improvements included better signage, better lighting, and improved bus stops



## Summary of short-answer responses:

What other improvements would you like to see on Main Street?

The most commonly cited improvements included those related to:

- Land use 28 responses
- Parking (including meters, more parking, different configurations, and handicap accessibility) –
   16 responses
- Crosswalks (including location, enforcement, and improved identification through use of lights, colors, material, and speed bumps) - 15 responses
- Amenities 15 responses
- Aesthetics 13 responses

"Would love to see the ability to have more outdoor dining in favorable weather."

— Survey Respondent





## What do you like about Main Street?

## Top responses included:

- Atmosphere/aesthetic 91 responses
  - o Small Town Feel
  - o Quaint
  - Beautiful
  - Pretty
  - New England
  - Historic

- Town Green 38 responses
- Land use and small businesses 34 responses
- Gathering place 22 responses
- Amenities 14 responses
- Greenery and vegetation 13 responses
- Walkability 12 responses

"I love the wonderful feeling of community, the beauty and the old-time charm."

— Survey Respondent



## What do you dislike about Main Street?

Top responses included concerns related to:

- Diversity of Land Use 49 responses
- Traffic 30 responses
- The need for improved pedestrian safety, crosswalks, and sidewalks 26 responses
- Parking 24 responses
- Aesthetics 11 responses
- Maintenance, including trash removal, addressing poor drainage, and upkeep 7 responses

"Parking is difficult. Traffic drives too fast for a narrow roadway that should be more pedestrian-friendly." — Survey Respondent

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stores and restaurants
estate offices cross crosswalks Main Street
right onto Main stores
store shopping businesses
cross walks pedestrians real estate green people cars
Main St
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## What other comments or questions do you have about this project?

Respondents shared additional comments related to businesses, improved parking, green infrastructure, and increasing restaurant options.

"The Branford green and Main Street are already very nice but can be improved even more with better site lines and lighting." — Survey Respondent



## Key Findings & Next Steps

Themes observed throughout responses included:

- Specific locations cited as needing improvements included:
  - o Main Street and Town Hall Drive, Taintor, Blackstone 8 responses
  - Park and Main 7 responses
  - o S. Main/Eades/Laurel to Main 7 responses
  - o Cedar and Main -7 responses
  - o Montowese 5 responses
  - Darbar/Hillside 2 responses
- The most commonly cited considerations when describing local experiences on Main Street included:
  - Current construction 23 responses
  - o Traffic flow 21 responses
  - o Parking 15 responses
  - o Pedestrian safety 13 responses

The project team should use the findings of this survey to:

- Inform the design of improvements to Main Street
- Inform future outreach and engagement formats and questions
- Update the project listserv. Additionally, the next public meeting should be advertised via email to respondents who shared their contact information.









# Town of Branford, CT Main Street Reconstruction

Use this page to share your ideas for the future of Main Street by drawing on, or coloring in, your vision! Do you imagine trees, bike lanes, crosswalks, or more?

